

Dear Lily:

With the media reporting daily on Congress' and President Obama's efforts to enact meaningful health reforms this year, many Humana Medicare Advantage (MA) members are contacting us with questions. Members just like you want to know what these reforms might mean for their Medicare health plan and how they can get involved to help protect Medicare Advantage.

We are working diligently to ensure that our nation's leaders understand how proposed reforms might affect you. At the same time, we have created the *Partner* program to keep you informed about proposed Medicare changes and help you get involved so your voice is heard in Washington. Your opinions matter to us, to others on Medicare, and to your elected officials. There are **two things you can do now to help show Congress the importance of Medicare Advantage:**

- Opt into the *Partner* program. Becoming a *Partner* is easy. Just complete the accompanying, postage-paid form and follow the instructions to fold and mail it back. As a Humana *Partner*, you will join more than 50,000 Humana Medicare Advantage members who are receiving information about this issue and learning how to get involved to protect your Medicare health plan coverage.
- Let your Members of Congress know why Medicare Advantage is important to you. Congress is considering significant cuts to Medicare Advantage now, and your Members of Congress will want to know why this program is valuable to you because these cuts could mean higher costs and benefit reductions to many on Medicare Advantage.

We've made it easy for you to have your voice heard. Just call (877) 698-9228 (toll-free) or visit <u>www.humanapartners.com</u> for additional information about this issue and how you can offer helpful input to your elected officials.

Leading health reform proposals being considered in Washington, D.C., this summer include billions in Medicare Advantage funding cuts, as well as spending reductions to original Medicare and Medicaid. While these programs need to be made more efficient, if the proposed funding cut levels become law, **millions of seniors and disabled individuals could lose many of the important benefits and services** that make Medicare Advantage health plans so valuable.

On behalf of Humana's 28,000 employees, I would like to *thank you for being a Humana member*. We look forward to partnering with you to ensure the Medicare Advantage program remains strong, so you can have peace of mind about your health coverage—now and in the future!

Regards,

Chilip Caiser m.O.

Philip Painter, M.D. Chief Medical Officer Humana Medicare

Medicare-approved HMO, PPO, and PFFS plans. Neither the Centers for Medicare and Medicaid Services nor the Medicare program has reviewed these materials for accuracy or misrepresentation. You are not required to provide any information to us, and the information that you choose to share will not affect your membership in any Humana health plan.

Help Protect Your Medicare Advantage Plan

Some in Washington want to cut billions of dollars out of the Medicare Advantage program.

If that happens, patients could lose many of the important benefits and services that make Medicare Advantage so valuable:

- Low premiums
- Low deductibles and co-pays
- Wellness and enhanced preventive benefits
- Coordinated care and disease assistance programs

Turn this card over to learn how you can get more information and help stop the cuts!

Let your Members of Congress know how important Medicare Advantage is to you! Call: (877) 698-9228 Visit: www.humanapartners.com

HUMANA.

HUMANA

We want you to be informed.

Your Voice Matters

Call or email your Members of Congress to let them know what Medicare Advantage means to you and ask them to protect Medicare Advantage funding. Here's how....



CALL: (877) 698-9228 a recorded voice will give you the latest information and can transfer your call

to your Member of Congress' office. You don't need to know your Members of Congress; the system will connect you to the right office based on your zip code.



EMAIL: Go to **www.humanapartners.com** and follow the instructions.

For the most effective communications, please remember to:

- State clearly the specific topic of your communication.
- Explain why this issue is important to you.
- Be polite, respectful, and brief.
- Tell them why Medicare Advantage is important to you!

This message brought to you by Humana.

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Staying up to date and involved just became easier! By signing up you will receive the free **Partner!** newsletter and timely information about Medicare and other matters that affect you. You'll discover opportunities to get involved and have your voice heard on Medicare benefits and related issues.

In Partner!, you'll find:

CONGRESSIONAL UPDATES to keep you informed about what's happening in Washington, D.C.

MEMBER PROFILES of what other participants are doing **PRACTICAL TIPS** on how to use your voice and make your opinions heard in your community and nationally **FUN BRAIN TEASERS,** quizzes, and puzzles



HOW TO SIGN UP It's easy. Fill out the form below, and follow the instructions (see reverse side) to mail the postage-paid document. Or send an e-mail to partner@humana.com

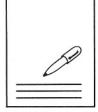
PLEASE PRINT

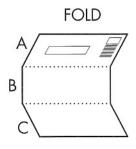
| Your Full Name(s) | | |
|---|---------------------------|--|
| Address | | |
| City | | ZIP Code |
| Phone Number | E-mail Address | |
| 🗌 I am a current Humana Medicare Advantage member. Humana ID Number | | |
| I am not a current Humana Medicare Advantage member, but I would like to become a friend of the Partner program. Please keep me informed. My relationship with the Humana Medicare Advantage member is: Family Friend Caregiver Other | | |
| Yes! I want to join the Partner program, receive the quarterly newsletter, and have an opportunity to let my voice be heard. | | |
| Yes! I want to learn more about Partner program opportunities in my area. | | |
| Yes! I would like to be considered for a future member profile in the Partner! newsletter. | | |
| Share your comments or story ideas: | | |
| | | |
| How did you hear about the Partner program Humana Active Outlook® class My agent Medicare-approved HMO, PPO, and PFFS plan. | ☐ HAO Maga ☐ My health ad | zine 🗌 Member orientation meeting visor 🗌 Other |
| Medicare-approved HMO, PPO, and PFFS plans. You are not required to provide any information to us, and the information that you choose to share will not affect your membership in any Humana health plan. | | |

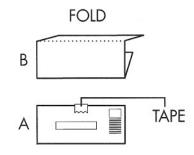




FILL OUT THE FORM







(FOLD HERE)